

Cisco Career Certifications

Certifications Transform Lives. Joy Miller, LabCorp Inc.

2003 was a year of some tough going for Joy Miller. The soon-to-be-divorced mother of three was receiving public assistance of \$420 a month, and the prospects for a good job were bleak. Because she had been out of the job market for so long, Joy had few real-world career skills and feared that she'd be unable to find a way to support her family. But Joy believed in herself, and when a friend told her about the Cisco Networking Academy® Program at Bucks County Housing Group (BCBG) in Wrightstown, PA, she decided to take her shot at changing everything. Despite the fact she had little technical experience and no professional skills, Joy decided to enroll in the 10-month course.

“While it’s taken hard work and dedication, I’ve been able to advance my career with Cisco certifications at a faster pace than I could ever have imagined.”

—Joy Miller, Network Engineer, LabCorp Inc.

Through the Department of Welfare, Joy was able to get help with childcare, which enabled her to attend and complete the curriculum, ultimately obtaining her CCNA certification. In just three years, Joy went from welfare recipient to a person with pride in her work, and even had her own custom home built for her and her children. “Were it not for the Cisco program at Bucks County, I would probably have been limited to making ten to fifteen dollars an hour with no professional skills, and little prospects for a career,” said Joy.

Joy’s perseverance paid off. “I’m amazed at how well I did given I had no technical knowledge whatsoever,” said Miller. “Without a formal education, my options were limited. The Cisco program at BCHG gave me a career starting point with the opportunity for growth.”

Today Joy works as a network engineer for LabCorp, a pioneer in genomic testing and new diagnostic technologies. LabCorp is an industry leader in hepatitis and HIV testing. Just three years after embarking on her networking career, Joy is earning a great salary and is taking care of her family. Joy is pleased to be a part of something important in life that helps others.

FOR MORE INFORMATION

To find out more about Cisco Career Certifications, go to: <http://www.cisco.com/go/getcertified>.



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